

Retail Facts Finland 2019



OPPORTUNITIES FOR
Join us!
INTERNATIONAL RETAILERS



Why Finland?

**The*
**happiest
country**

*in the world for the second
year in a row*

A stable,
transparent and
well-performing
Nordic country

GDP growth
forecast is the
highest in the
Nordics in
2020

Retail
market is growing
faster than the
Eurozone

Wealthy
consumers with
purchasing power
among the top
10 in EU

Growing
shopping centre
market, high quality
opportunities for
retail brands

Population
grows rapidly in
the largest cities,
especially in
Helsinki

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**Sustainable Development Solutions
Network, World Happiness Report 2019*

Cover photo: Amos Rex / Mika Huisman



Chapter I

Finland overview

Well-performing stable Nordic country

A member of the European Union and the only Nordic country in the Eurozone

The Nordic region continues to outperform the rest of Europe in rankings. All Nordic countries are ranked in the **top 10 best countries in the world** for doing business and the region's residents are among the happiest and the wealthiest.

KEY FACTS FINLAND

Population 2018	5.5 million
GDP per capita 2018	EUR 40,567
GDP growth 2018	2.3 %
GDP growth 2019 (f)*	1.4 %
Inflation (Mar 2019)	1.1 %
Unemployment rate (Mar 2019)	7.0 %
Disposable income per capita 2017	EUR 23,200
Retail sales 2017	EUR 47,900 million
Retail sales growth 2018	2.8 %
F&B sales 2017	EUR 6,600 million
F&B sales growth 2018	4.9 %
Retail and F&B sales per capita 2017	EUR 9,900
Corporate tax rate	20 %

Source: Statistics Finland, Finnish Council of Shopping Centers *EU,



GDP growth forecasted to be the highest in the Nordics in 2020

Finland's GDP per capita is 10% above the EU average. In 2018 Finland's GDP grew by 2.3%, fastest rate in the Nordics together with Sweden.

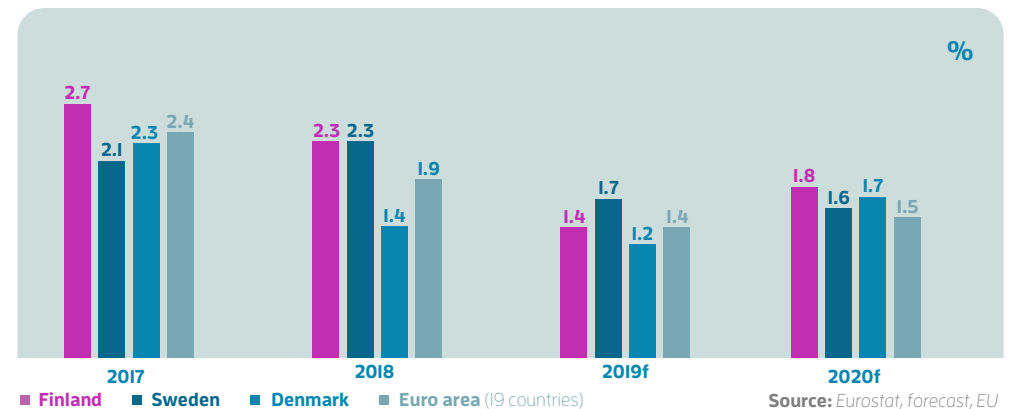
After a positive start, the growth slowed in following quarters of 2018 and most indicators show that the growth will continue to decline in 2019. However, Finland's economy is still growing at above-average rate and household disposable income continues to rise. The current growth is based broadly on net-export, investment and private consumption, the

latter being set to become the major growth driver.

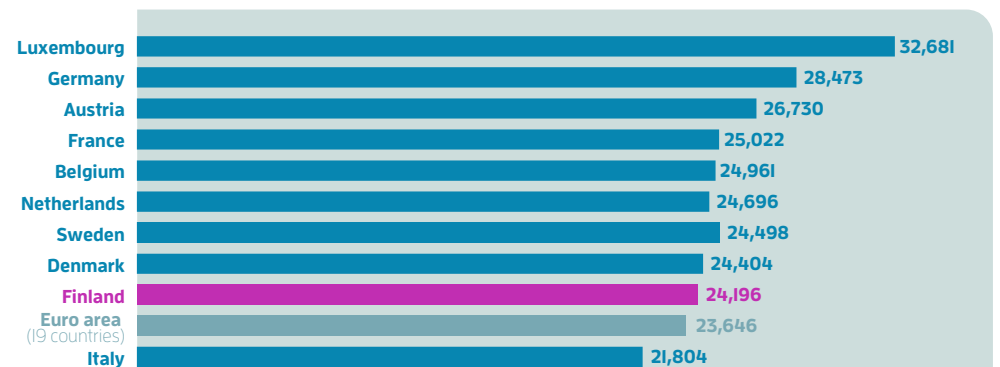
Private consumption increased by 2.7 % in 2018 and is projected to grow by some 1.7 % in 2019, reflecting the improved labor market and the above-average level of consumer confidence. Spending potential exceeds the EU average. Finland is among the **top 10 EU-countries based on purchasing power per capita** (2017).

Sources: Eurostat, European Economics Forecast, Finance Finland

GDP DEVELOPMENT AND FORECAST



TOP 10 COUNTRIES IN EU, 2017 DISPOSABLE INCOME PER CAPITA IN PPS, EU



GDP PER CAPITA
10%
ABOVE EU AVERAGE

GDP GREW BY
2.3%
IN 2018

Population grows rapidly especially in Helsinki

Finland has **three city regions** with more than **300,000 inhabitants**. Nearly 40 % of the population lives in these three regions and the share is set to increase thanks to a growing population and continuous urbanization.

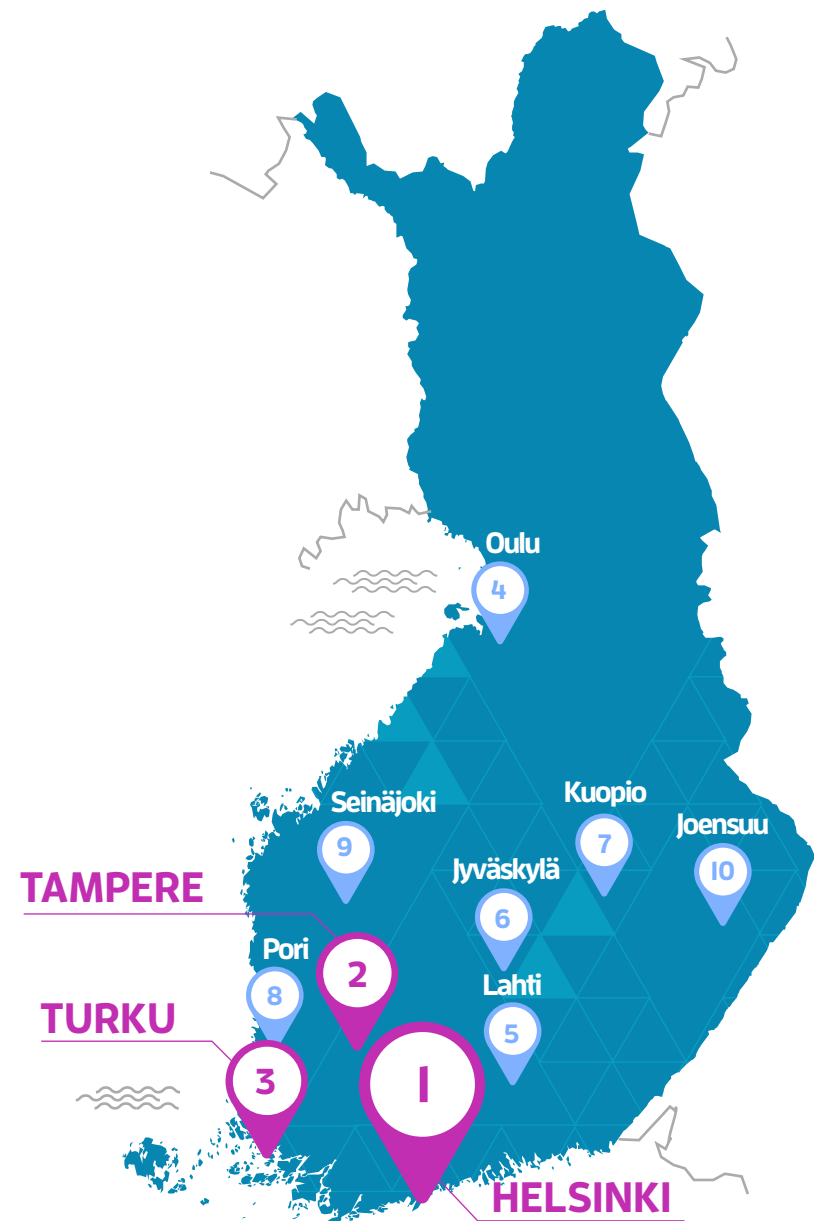
FINLAND'S LARGEST CITY REGIONS

	Population 2018	Forecasted 5-year population growth
1 Helsinki region	1,553,100	4.7 %
2 Tampere region	406,600	4.0 %
3 Turku region	330,200	2.6 %
4 Oulu region	250,400	4.9 %
5 Lahti region	200,600	0.3 %
6 Jyväskylä region	185,400	2.9 %
7 Kuopio region	140,300	3.1 %
8 Pori region	132,500	-0.7 %
9 Seinäjoki region	126,900	2.0 %
10 Joensuu region	124,300	0.9 %

Source: Statistics Finland 2019, Statistics Finland 2015

43%
LIVES IN
THE THREE LARGEST
REGIONS

4.7%
5-YEAR GROWTH
IN HELSINKI REGION



The top performer in international rankings

Finland retains its good position in many international rankings regarding the **competitiveness of the economy or the overall welfare of its citizens**.

This illustrates Finland's reputation as a respected Nordic economy where **stability, transparency, high-quality education** and **healthcare** support business and living.





Chapter 2

The Finnish

retail market

Retail market is growing faster than the Eurozone on average

The retail sales increased by 2.5 % in 2018. The food & beverage sector has been growing fast almost the whole decade, by 4.9 % in 2018.

Positive development of the whole retail sector is expected to continue in 2019 and 2020. The latest forecasts for **private consumption growth vary around 1.5%.**

The national consumer confidence is now lower than a year ago, when it reached the highest level in history. At 0.4 it is still above average at Euro area.

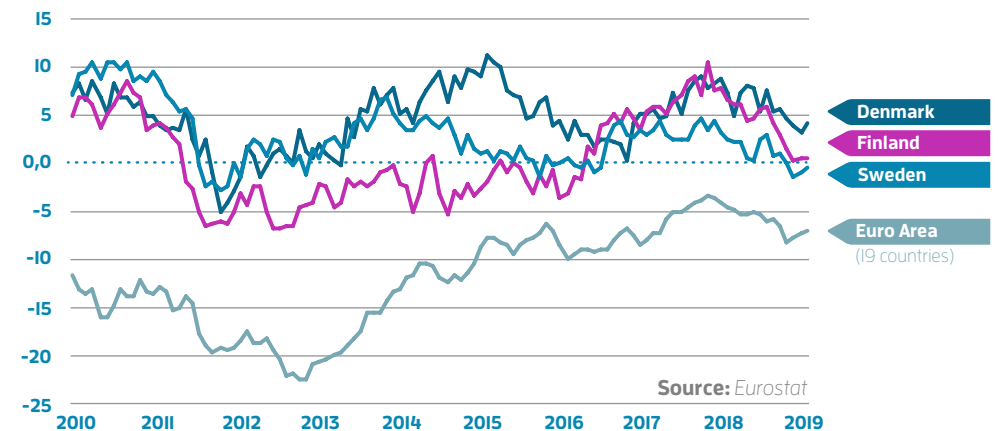
Finnish online retail sales amount to approximately 9 - 10 % share of the total

retail sales. E-commerce has increased rapidly, with **an increase of 18 %** in the first half of 2018.

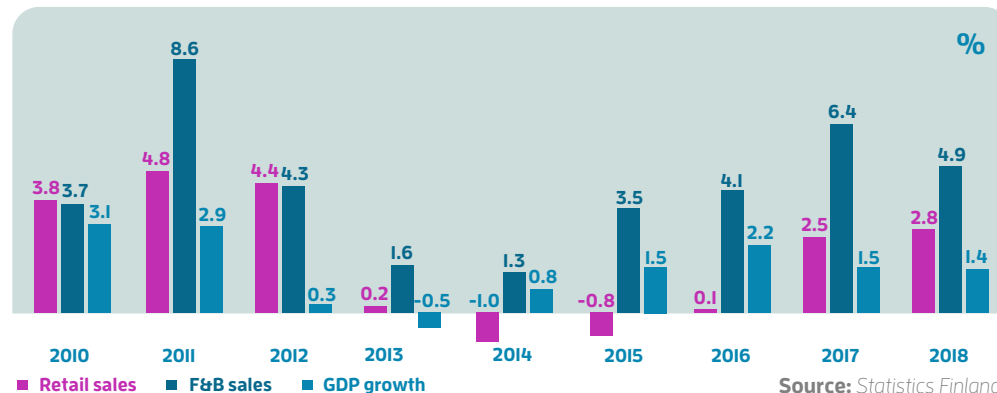
The Finnish consumers are tech savvy and internationally oriented. About 48 % of the population (aged 18-79 years) shop online every month and 46 % has shopped online on their mobile device. 38 % of the population makes purchases from foreign online shops every month.

Sources: Eurostat, Statistics Finland, Finance Finland, Postnord, Paytrail, Research Institute of the Finnish Economy

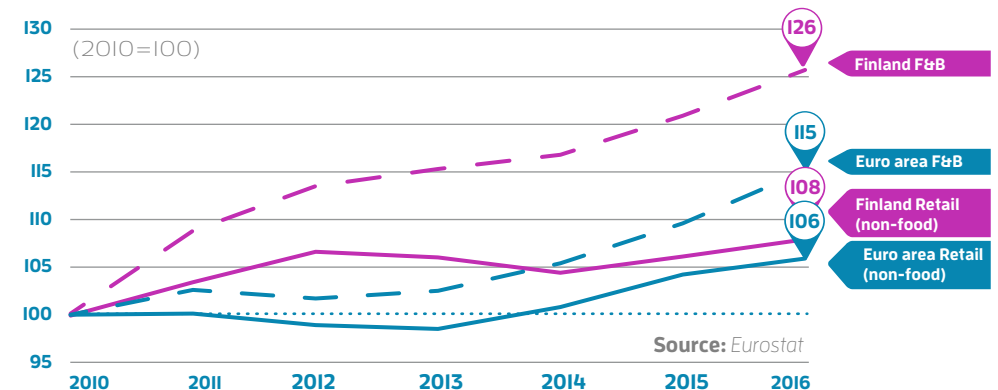
CONSUMER CONFIDENCE INDICATOR 2010-2019



RETAIL, F&B AND GDP DEVELOPMENT 2010-2018

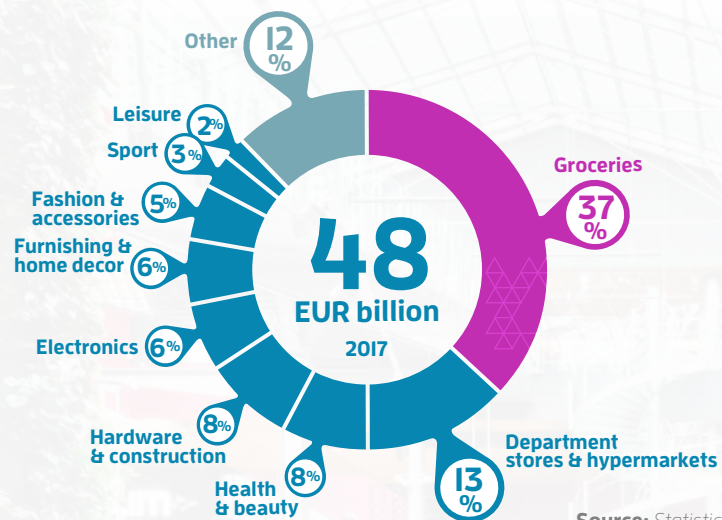


RETAIL AND F&B TURNOVER INDEX 2010-2016



RETAIL SALES PER SEGMENT

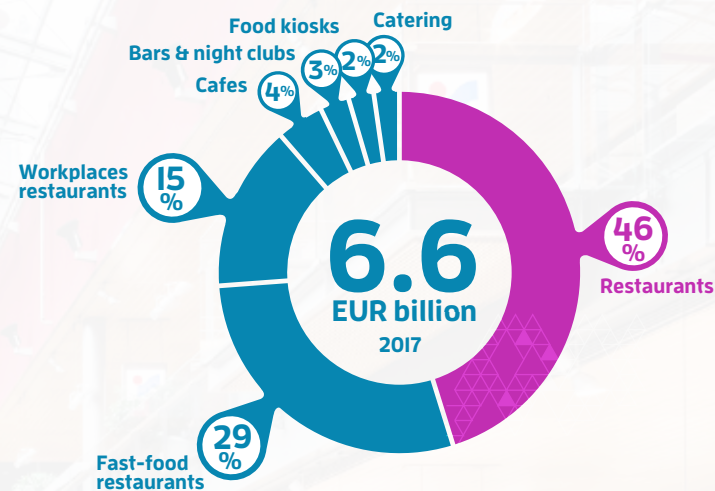
+2.8% in 2018



Source: Statistics Finland

FOOD AND BEVERAGE SALES PER SEGMENT

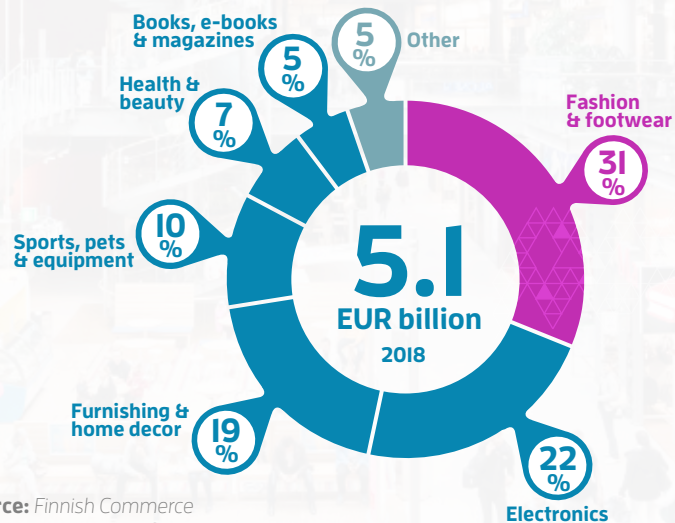
+4.9 % in 2018



Source: Statistics Finland

ONLINE RETAIL GOODS

+6 % in 2018



Source: Finnish Commerce Federation / Kantar TNS

Opportunities for international retailers

Scandinavian chains dominate the fashion and sports market. Largest companies are Swedish *H&M*, Norwegian *Varner Group* and Danish *Bestseller Group*. International fashion companies in the market include *Inditex Zara* and *Massimo Dutti*, *New Yorker*, *Mango* and *Marks&Spencer*.

Grocery retail market is heavily dominated by two domestic operators *K Group*

and *S Group*, but German *Lidl* has increased its market share.

The presence of international retailers in Finland has steadily grown in recent years. However, the **share of international retailers in Finland is still lower** compared to the rest of Europe and there is great potential for new retailers to enter the largely **untapped market**.

INTERNATIONAL BRAND ENTRANTS IN FINLAND

2014	2015	2016	2017	2018	2019
XXL	Michael Kors	Volt	& Other Stories	JD Sports	Reserved
Marks & Spencer	Odd Molly	The Athlete's Foot	Samsøe & Samsøe	Suitsupply	Cropp
COS	Victoria's Secret	Levi's	Newbie	Cinamon	House
Hugo Boss	Pandora	Massimo Dutti	Lexington		Mohito
Quiksilver	Espresso House	Flormar	Lakrids		Sinsay
Thomas Sabo		Peak Performance	Taco Bell		Ivo Nikkolo
Nespresso		WHSmith	Beijing8		Rieker
O'Learys		Power			Menodiciotto
Burger King		Joe & The Juice			MUJI
		UpperCrust			

Source: Colliers International Finland

Photo: Ainoa shopping centre

Photo: Jumbo shopping centre / Kari Palsila

Photo: Messukeskus Expo and Convention Centre

Scandinavian chains dominate the Finnish retail

Source: Colliers International Finland

International retail chains in the Finnish market

Source: Colliers International Finland

Retail consumption is over 20 % higher than that of the Eurozone

Finnish retail consumption per capita is on the same level with Sweden and it's on the sixth place in the EU

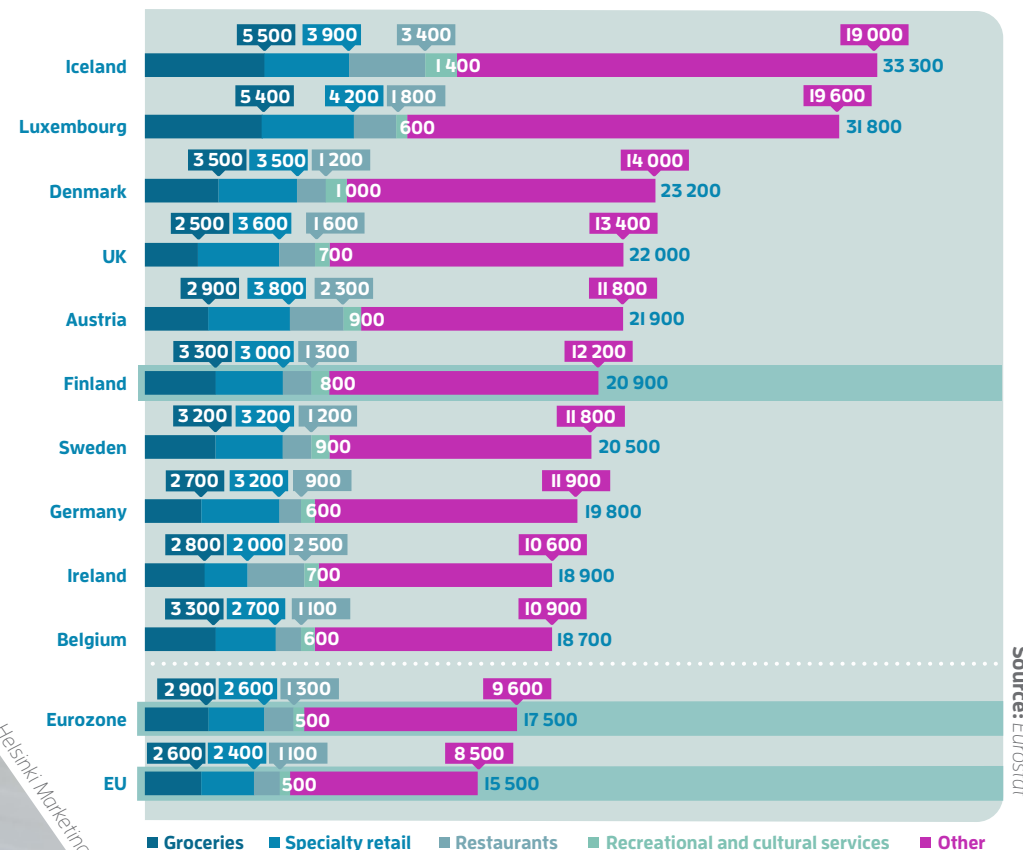
Finns spend a large share of their income on retail and leisure activities. Retail accounts for 31 % of total household expenditure. Adding food & beverage and leisure services, the share is over 40 %.

Retail, restaurants and leisure services is approx. 41 % of the total consumption – EUR 8,400 per capita.

41%
of total household
expenditure is spent on
retail, F&B and leisure

TOP 10 COUNTRIES IN EU

CONSUMPTION EXPENDITURE PER CAPITA 2017, EUR



Source: Eurostat



Source: Eurostat | Photo: Helsinki Marketing / Jussi Heikkinen

Rapid **population growth** boosts the **demand** for **shopping centres**

The shopping centre market is growing, offering high quality opportunities for retail brands. Shopping centre sales have increased faster than the retail sales in general, while F&B and leisure services take larger and larger share.

The Finnish retail landscape is dominated by shopping centres. There are currently 105 shopping centres in Finland with a total GLA of 2.27 million sq m, ca. 410 sq m per 1,000 inhabitants.

21 new shopping centres and 8 extensions have been opened during 2010-2019 with a total of GLA of 680,000 sq m.

Before the year 2022, there will be five new shopping centres that are now being planned or constructed in the Helsinki metropolitan area. These new centres will add 197,000 sqm of GLA.

Finnish shopping centres perform strongly year after year, with both the number of visitors and total sales continuing to increase. The total number of shopping centre visitors increased by 2.7 % and

sales grew by 6.2 % in 2018. The share of shopping centre sales of the total retail sales continues to increase, being 16.84 % in 2018 (from 13.9 % in 2010).

The supply of various kinds of entertainment and leisure services is increasing. For example, cinemas *Finnkino* and *Cinamon*, children adventure parks *HopLop* and *Duudson Park*, virtual reality park *Pikseli Arcade*, indoor *Surf Beach*, indoor skydiving *Fööni* and climbing centre *Irti Maasta* help shopping centres to attract new customers.

Also public health centres and libraries increasingly wish to be located in the busy shopping centres.

Sources: Finnish Council of Shopping Centers

BEFORE 2022
NEW SPACE IN HELSINKI
197,000
SQM OF GLA

Photo: City of Helsinki / Tero Pajukallio



Chapter 3

Helsinki

metropolitan area

My Helsinki

“ **Northern Europe's**
Next Capital of Cool

Rebecca Thandi Norman, Fathom Travel Award winner of the Best Travel Blogs and Websites of 2018.

Helsinki is a **fast growing** and **wealthy capital city**

Key facts Helsinki metropolitan area

Population 2018	1.17 million (+22,500 from 2017), 21 % of total Finland
GDP per capita 2016	52,900 EUR (48 % above the EU average, 35 % above the Finland average)
Workplaces 2018	696,800
Students 2017 (higher education)	88,400
Disposable income per capita 2017	EUR 26,200
Retail sales 2017	EUR 12,990 billion 26 % of total Finland
F&B sales 2016	EUR 2,200 billion 36 % of total Finland
Foreign visitors 2018	8.5 million (+3 % from 2017)
Shopping centres 2018	38 shopping centres with a total GLA of 1.1 million sq m
New shopping centre space during 2019–2021	5 new centres or extensions with a total GLA of over 197,000 sq m

Source: Statistics Finland, Visit Finland 2019, Finnish Council of Shopping Centers

Helsinki metropolitan area = Cities of Helsinki, Vantaa, Espoo and Kauniainen
Helsinki region = Metropolitan area and surrounding 10 commuter municipalities

The **economic centre** and the **no. 1 retail destination** of the country

Helsinki is the most dynamic region in retail and business

The metropolitan area accounts for 37 % of the national GDP.

The average disposable income of the inhabitants is EUR 26,200 per capita, which is 13 % higher than the national average.

Helsinki attracted more congress visitors in 2017 than ever before, and is currently the **most popular congress city in the Nordics**.

The Helsinki's startup ecosystem is recognized globally. World's leading startup event Slush is bringing together the global tech scene to Helsinki every year.

Sources: Statistics Finland, Finnish Council of Shopping Centres

Most attractive retail destination with highest retail sales per capita

Shopping centre sales of the region **increased by 4.0 % in 2018**.

Retail sales are over EUR 11,000 per capita, which is 27 % above the national average. Food and beverage sales are nearly EUR 2,000 per capita, which is 75 % above the national average.

34 % of Finnish Shopping centres are located in the area and their sales equals 53 % of the total shopping centre sales in Finland.

F&B SALES

PER CAPITA 2016, EUR



RETAIL SALES

PER CAPITA 2016, EUR



Source: Statistics Finland



Photo: Helsinki day / Lauri Rotko

Retail sales per capita
25%
higher than
national average

F&B sales per capita
75%
higher than
national average

Rapid population growth increases the **demand for new retail**

More than 20 % of the Finland's population live in the area.

Helsinki metropolitan area is clearly the fastest growing city region in Finland, with a current population of 1.17 million. The population grew by 22,500 in 2018 and is expected to increase by 81,000 over the next 5 year period (+7 %).

Municipalities have invested in several major public transport developments in recent years to support the growth in the metropolitan area (e.g the airport Ring Rail Line connection, Western metro line extension and new tram lines are under planning).

Population

1.2
million in
2020

Annual growth
13,000
new residents

696,800
workplaces in 2018

156,000
new residents
over the next
10 years



Photo: Flow-festival / Jussi Helsten

Helsinki the most popular tourist destination in the country

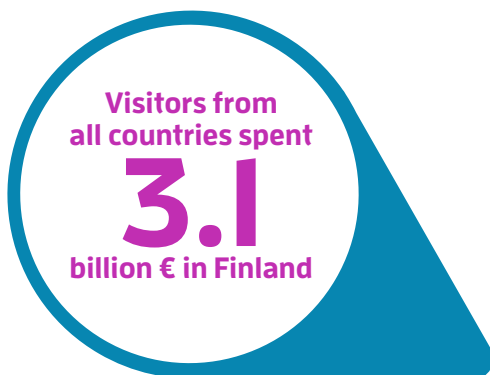
Record volumes in tourism boost retail and restaurant sales.

Foreign visitors in Finland spent an average of 358 euros per guest in 2018. Shopping, restaurants and leisure is the largest expenditure among foreign visitors, an average 50 % share of the total consumption.

Tourism enjoyed record growth in 2018 with +3 %. Now annually 5.0 million foreign travellers visit Helsinki, which is over 58 % of the total visits to Finland. Foreign visitors spent 34.5 million nights in Finland, which was 4 % less than in 2017. However, the Russian overnight stays increased by 12 % in 2017.

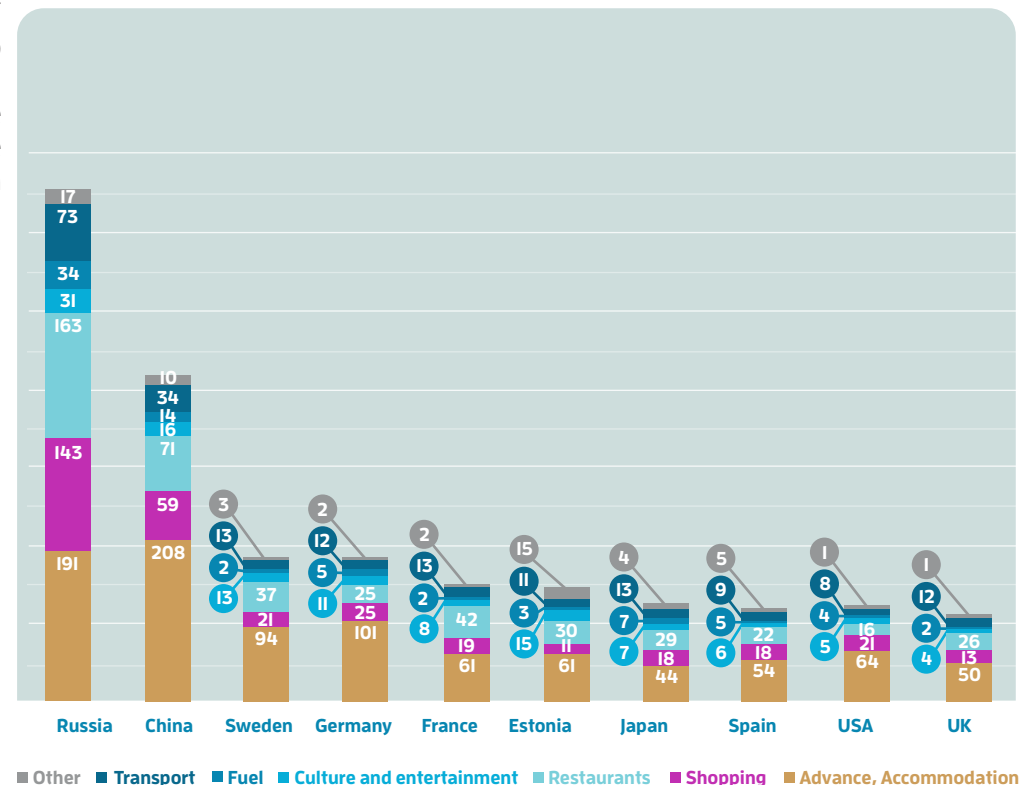
Helsinki has the busiest passenger sea port in Europe with 12.3 million passengers in 2017. A total of 266 cruise ships visited Helsinki during the 2017 season, bringing 478,000 cruise visitors to the city (16 % up from the previous year).

The international airport has more than 18 million annual passengers and the traffic is growing fast, increasing by 10 % in 2017.



TOP 10 COUNTRIES

FOREIGN VISITORS EXPENDITURES IN FINLAND 2018, EUR MILLION

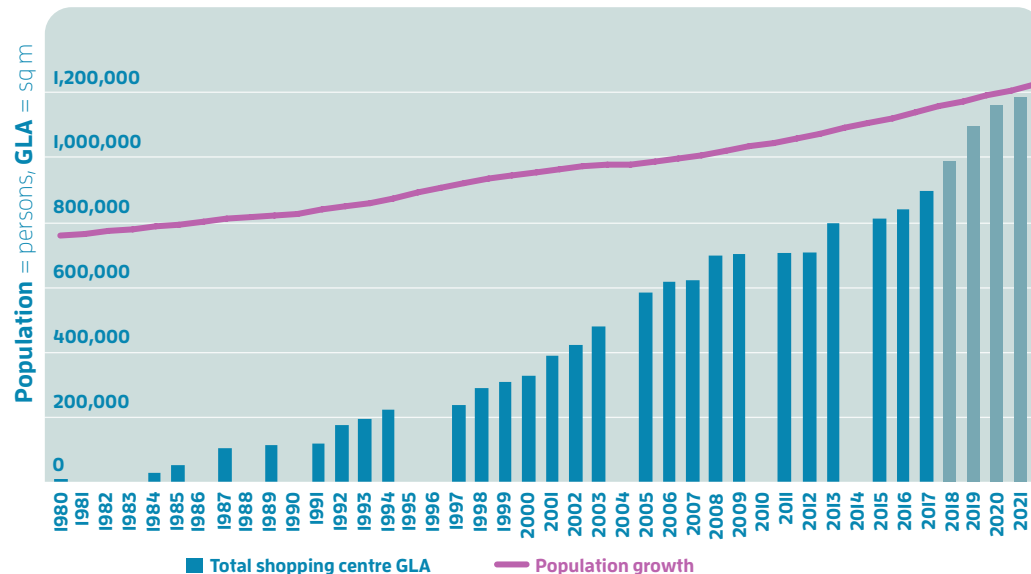


Large shopping centre projects offer new opportunities for retail brands

Five new shopping centre projects and extensions are either under construction or starting soon. These projects will **add some 197,000 sq m of modern retail space** to the market offering great possibilities for new retail brands.

The main projects under construction include *Tripla*, *Hertsä* and *Lippulaiva*, all located next to metro or train stations. Construction of *Kivistö* centre is expected to start later in 2019.

SHOPPING CENTRE GLA AND POPULATION IN THE HELSINKI METROPOLITAN AREA



Sources: Finnish Council of Shopping Centers; Statistics Finland; Colliers International Finland

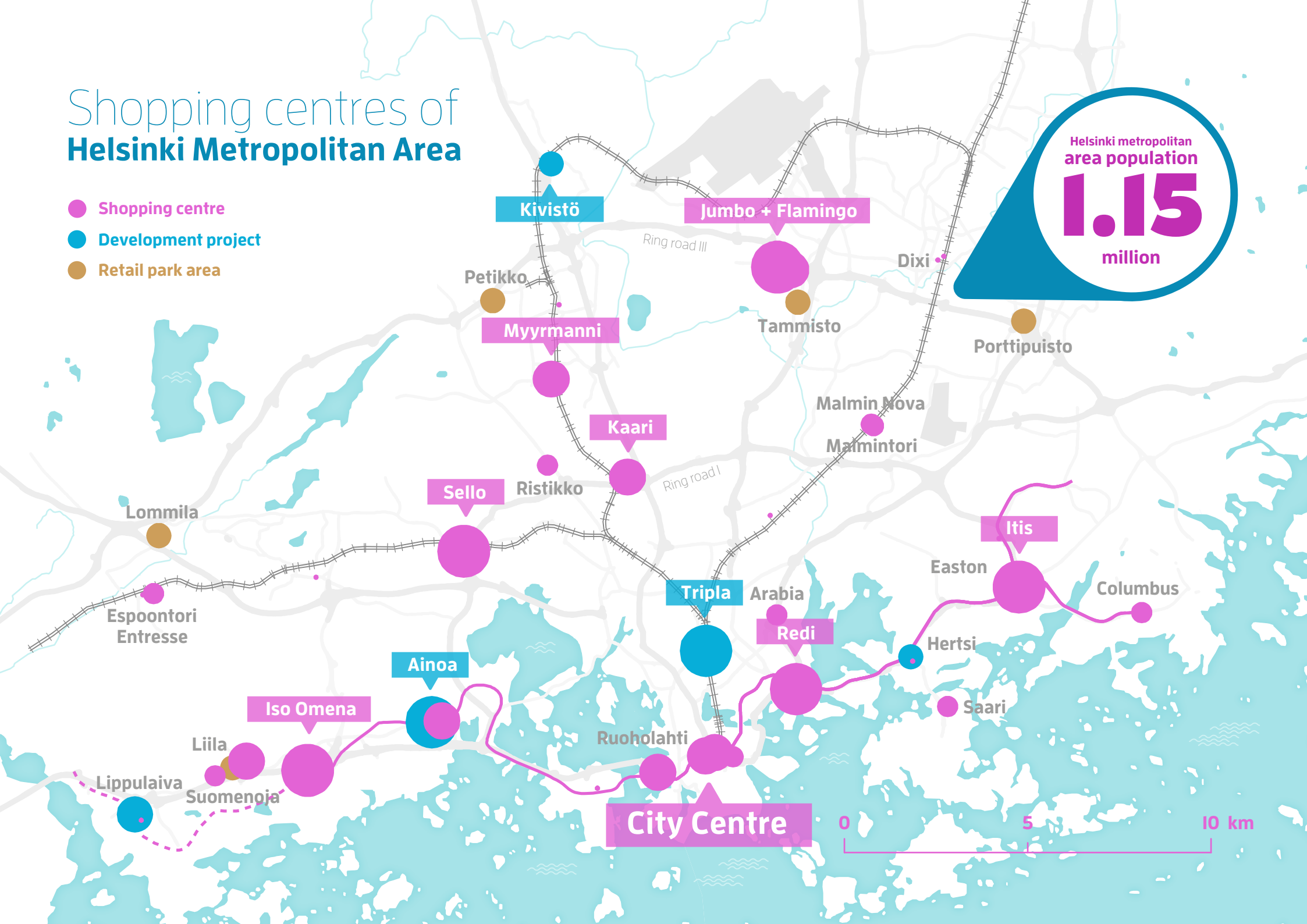


Shopping centres of Helsinki Metropolitan Area

- Shopping centre
- Development project
- Retail park area

Helsinki metropolitan
area population

1.15
million



4
million
tourists in
Helsinki 2017

Helsinki city centre Shopping district

- Shopping centre
- Department store
- Prime high street

Klasma
museum

Central
Railway
Station

Sokos

New Amosrex
museum

Citycenter

Ateneum
museum

Tuomiokirkko

Kamppi

Forum

Kluuvi

Keskuskatu

Aleksanterinkatu

Stockmann

Kämp Galleria

Pohjoisesplanadi

Esplanadi

Market square

0 100 200 m

Largest shopping centres and development projects in Helsinki

Outside Helsinki city centre

Source: Finnish Council of Shopping Centers

	Sales 2018, EUR million	Footfall 2018, million	Leasable retail area, sq m	Sales / Leasable retail area	Sales / Visitor
Jumbo	412	12	85,000	4,800	35
Sello	393	24	91,700	4,300	16
Iso Omena	371	20	84,400	4,400	19
Itis	319	17	78,600	4,100	19
Kaari	229	7	45,600	5,000	31
Myyrmanni	154	8	31,100	5,000	19
Redi	-	-	59,000	-	-
Ainoa	133	6	29,400	4,500	22
+ extension, opening 2019	-	-	+20,000	-	-
Tripla , opening Oct 2019			85,000		
Kivistö , opening 2020	-	-	55,000	-	-
Lippulaiva , opening 2021 (redevelopment)	-	-	40,000	-	-

Helsinki city centre shopping centres

Kamppi	241	33	31,600	7,600	7
Forum	218	14	40,000	5,400	16
Citycenter	109	15	24,000	4,600	7
Kämp Galleria	37	3	8,400	4,400	15
Kluuvi	34	4	10,000	3,600	8

Source: Finnish Council of Shopping Centers



Chapter 4

Tampere

Tampere is the second largest city region in Finland

and the largest inland city in the Nordic countries

Tampere is a growing university city and one of the fastest growing urban areas in Finland. The city centre is developing fast. Currently, the largest multipurpose arena in Finland as well as the first tramway of the city are under construction. In the future, new skyline is growing fast around Tampere railway station with new buildings to cover the railway tracks.

Tampere was the second busiest congress location in Finland with 9,000 congress visitors in 2018. The revenue impact brought to Tampere by the congresses was over 12 million euros, which is 1,340 euros per congress visitor.

Key facts Tampere

Population 2018	City 235,200 (whole city region 406,600)
Workplaces 2016	116,700
Students 2017 (higher education)	30,900
Disposable income per capita	EUR 22,800
Retail sales 2017	EUR 2,360 billion
F&B sales 2016	EUR 410 million
Shopping centres 2018	7 shopping centres with a total GLA of 251,000 sq m

Sources: Statistics Finland; Finnish Council of Shopping Centers; Visit Tampere

Tampere region = Tampere and surrounding nine commuter municipalities



Tampere region

Shopping centres

● Shopping centre

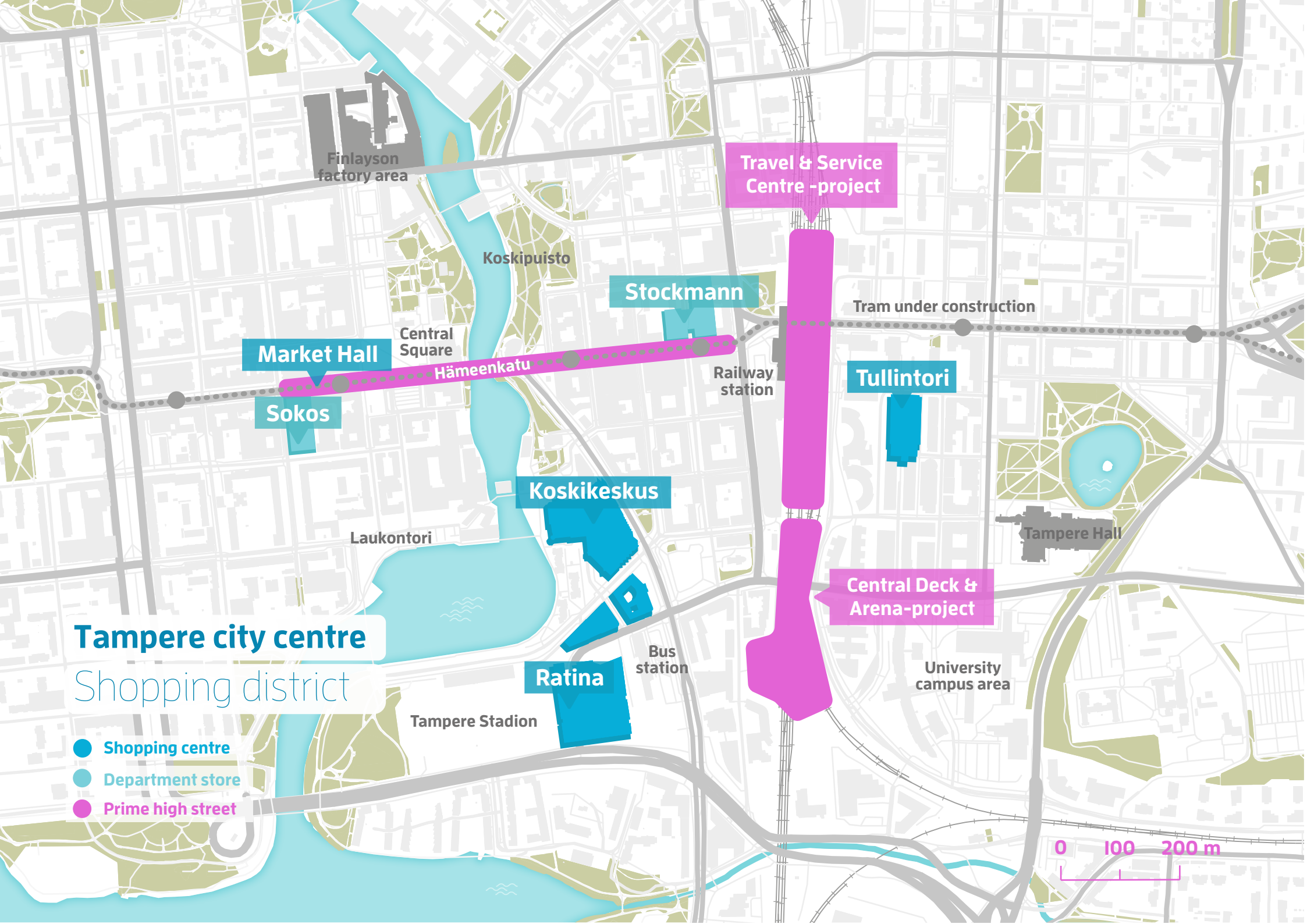
● Retail park area

Tampere
region population
406,600

Forecasted 5 year population growth
16,200 new inhabitants (4.0 %)

	Sales 2018, EUR million	Footfall 2018, million	Leasable retail area, sq m
Ideapark	275	7	103,000
Koskikeskus	125	6	28,600
Ratina	82	5	50,900
Elo	53	2	17,100
Duo	68	4	11,700
Tullintori	22	3	11,000
Lielähtikeskus	13	1	11,500

0 5 10 km



Finlayson
factory area

Koskipuisto

Travel & Service
Centre -project

Stockmann

Tram under construction

Market Hall

Central
Square

Hämeenkatu

Railway
station

Tullintori

Sokos

Koskikeskus

Laukontori

Tampere Hall

Tampere city centre

Shopping district

Central Deck &
Arena-project

University
campus area

Bus
station

Ratina

Tampere Stadion

- Shopping centre
- Department store
- Prime high street

0 100 200 m

Chapter 5

Turku



Turku is the third largest city region in Finland

Turku is the oldest city in the whole country and the most important cultural and business hub of the Western Finland.

The city centre is located at the mouth of the Aura River. The lively urban centre consists of the commercial district around

the market square, Aura riverfront with many restaurants, Old Town and the university campus area. The municipality has an ambitious new vision for developing the city centre and giving a boost for the future of the whole Turku region.

Key facts Turku

Population 2018	191,300 (whole city region 330,200)
Workplaces 2016	97,300
Students 2017 (higher education)	29,400
Disposable income per capita	EUR 22,300
Retail sales 2017	EUR 1,710 million
F&B sales 2016	EUR 340 million
Shopping centres 2018	3 shopping centres with a total GLA of 155,700 sq m

Sources: Statistics Finland, Finnish Council of Shopping Centers

Turku region = Turku and surrounding ten commuter municipalities



Photo: Turku Cathedral & city of Turku / Suomen Ilmakuva

Photo: Market square / Sello Ristimäki

Turku region

Shopping centres

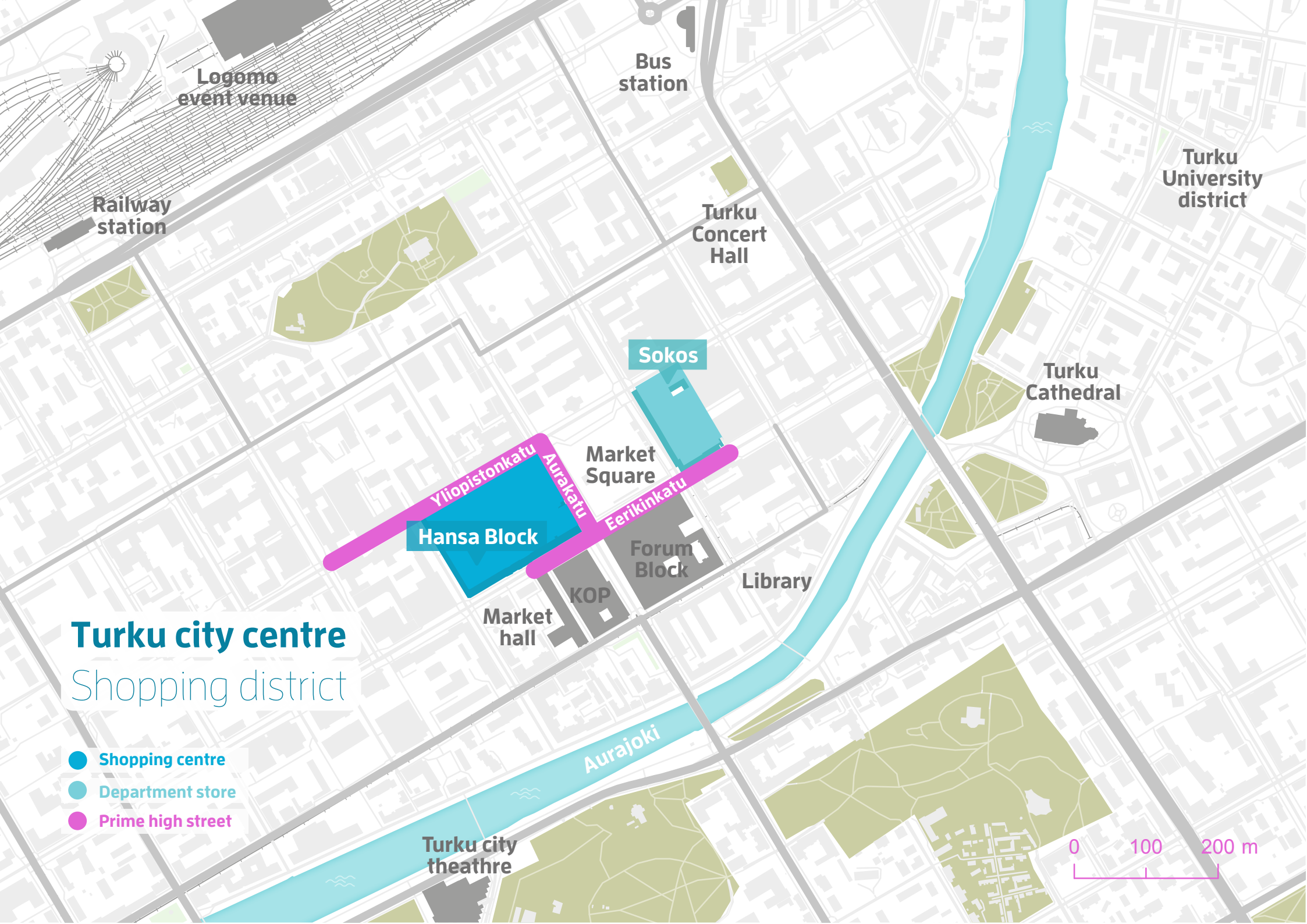
- Shopping centre
- Retail park area

Turku
region population
328,500

Forecasted 5 year population growth
8,500 new inhabitants (2.6 %)

	Sales 2017, EUR million	Footfall 2018, million	Leasable retail area, sq m
Mylly	227	6	58,700
Hansa	220	12	51,700
Skanssi	126	4	35,200

0 5 10 km



Logomo
event venue

Bus
station

Railway
station

Turku
Concert
Hall

Turku
University
district

Turku
Cathedral

Sokos

Market
Square

Hanza Block

Forum
Block

Library

KOP

Market
hall

Yliopistonkatu
Aurakatu

Eerikinkatu

Aurajoki

Turku city
theatre

Turku city centre

Shopping district

- Shopping centre
- Department store
- Prime high street

0 100 200 m

Establishment facts

Entering the market

Easiest way to enter the Finnish market is through direct ownership.

Franchising and via shop-in-shops are other ways, but the franchise market is not as mature as in other Europe. There is no restrictions for foreign companies for buying or renting property in Finland.

Rental conditions

Fixed lease terms are usually applied in the shopping centres, with a **typical minimum fixed term between 3-5 years**. Longer terms usually apply for anchor

tenants, often between 5-10 years. If not agreed, tenants don't have an automatic right for lease renewal.

Usually the rent is based on the leasable area. Separate maintenance cost and marketing fee are usually charged in shopping centres. The use of turnover rent with a minimum base rent is common in shopping centres.

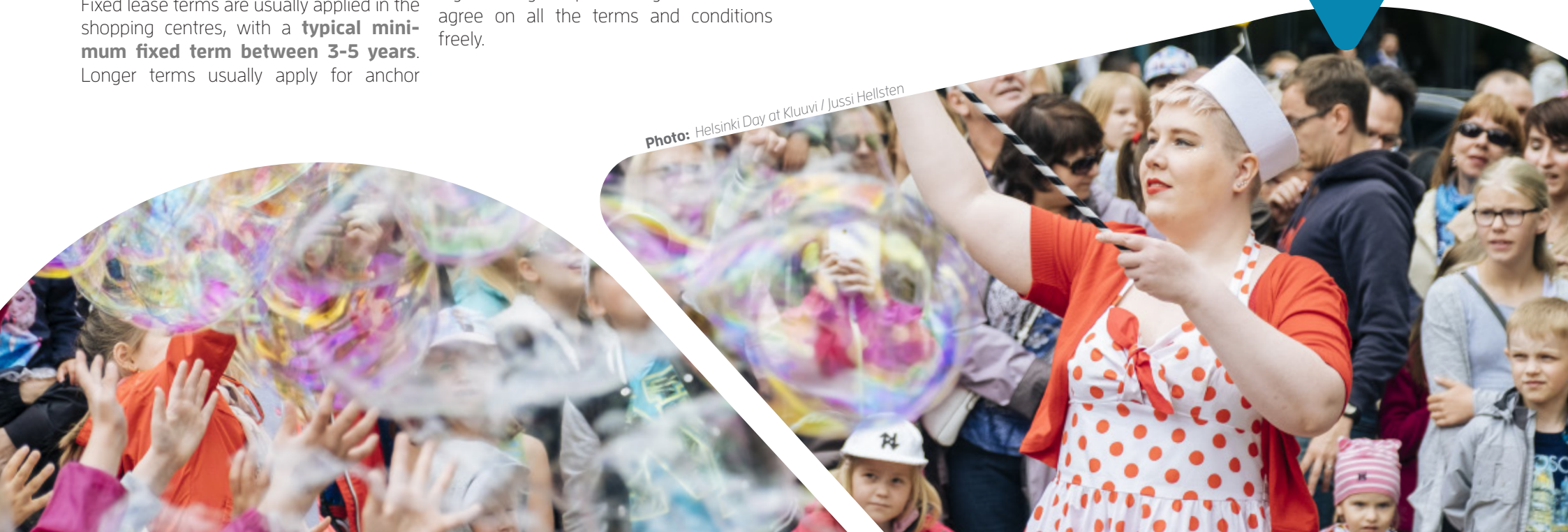
Rents are usually adjusted annually according to the cost of living index. The legislation gives parties high freedom to agree on all the terms and conditions freely.

Opening hours

Retail opening hours regulation is the most liberal in Europe. All shops can set their opening hours freely. Finnish shopping centres usually have common minimum opening hours agreed in the leases. Typical minimum opening hours for shopping centres in the Helsinki metropolitan area are **10:00 a.m. – 21:00 p.m. Mon-Fri, 10:00 a.m. – 19:00 p.m. Sat and 12:00 a.m. – 18:00 p.m. Sun.**

Retail opening
hours regulation
**most
liberal**
in Europe

Photo: Helsinki Day at Kluuvi / Jussi Hellsten





This publication is provided by the **Finnish Council of Shopping Centres**

It is an industry association bringing together the most prominent players in the Finnish shopping centre industry - retailers, shopping centre owners, managers and consultants.

Further information on the Finnish shopping centre industry, statistics and key figures for all the main shopping centres can be found on the annual publication.

The Finnish Shopping Centres 2019

www.kauppakeskusyhdistys.fi/en